

<b>1. Please fill in</b>	
Customer-No.	
Address consignor	
Telefax number	
E-mail	
Order-No.	
Invoice-No.	
<b>Does the customer receive invoices by e-mail?</b> Yes <input type="checkbox"/> No <input type="checkbox"/>	
Condition of material	<input type="checkbox"/> Is the material originally packed? <input type="checkbox"/> Is the material in proper condition and can be resaled? <input type="checkbox"/> Delivery date not older than one year? <input type="checkbox"/> Have you informed / signalised the return of goods?
Reason of return delivery	
Specification of return (lots and description)	
Current date	Responsible FRANK contact:
<b>2. ADDRESS: FRANK GmbH / Starkenburgstraße 1 / 64546 Mörfelden-Walldorf / Deutschland</b>	
<b>3. Please consider! We kindly ask you to read the following text and take into consideration.</b> <ul style="list-style-type: none"> <li>To guarantee an efficient execution of your return delivery, we would like to ask you to complete the above-mentioned details.</li> <li>A return has to be granted <b>in advance</b>. Please send back this form, signed from you, via e-mail or telefax to the responsible contact.</li> <li>An approval of return can <b>only</b> take place from our sales management.</li> <li><b>Please enclose a copy of this approved form with the return delivery and attach the enclosed return application with the barcode clearly visible on the outside of the package(s).</b> <ul style="list-style-type: none"> <li><b>Returns without the previously mentioned and approved accompanying documents increase our workload and you will be charged a € 50 processing fee.</b></li> </ul> </li> <li>Our employees are instructed to refuse unheralded and not granted return deliveries.</li> <li>Return deliveries have to be marked as „Return delivery“ and delivered <b>free of charge</b> to our warehouse.</li> <li>The goods have to be packed in original packages, have to be in proper condition and it must be possible to resale it, i.e. not dirty or scratched and not older than one year. However, should the material be in a condition that we cannot resale it resp. you send back material which has not been delivered from our company, we reserve the right to dispose it or send it back to you.</li> <li><b>The last day of possible returns is the <u>first Friday in December</u>. After that, returns cannot be accepted until the following year.</b></li> </ul>	
<b>4. RATE FOR RESTOCK</b> <ul style="list-style-type: none"> <li>Rate for restock: minimum 25%</li> <li>The additional lump-sum for each delivery amounts to € 25, --</li> </ul>	
<b>5. EXCLUDED FROM A RETURN DELIVERY ARE</b> <ol style="list-style-type: none"> <li>PURAD program (PVDF-UHP; PP-Pure, Polypure)</li> <li>Pipe / double containment pipe</li> <li>Fittings formed out of pipe or double containment pipe and segmented fittings</li> <li>Dirty and/or scratched goods</li> <li>Special products/products manufactured acc. to customers request</li> <li>Geothermal probes. manholes</li> <li>Items, which are no longer listed in our currently valid price list (please pay special attention to our change from PE100 to PE100-RC)</li> </ol>	
<b>8. Return of goods with a minimum net value of less than € 150, --</b>	

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 Date / Signature Customer / Consignor

**Return delivery approved/ Number of return delivery: \_\_\_\_\_**


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 Date / Sales Management FRANK GmbH